

Communicating across an international force

About the eArmy Family Messaging System

The eArmy Family Messaging System (eAFMS) is a secure web-based Commander tool that enhances communications with Soldiers and Family Members by using the latest advancements in communication technology. This tool allows Commanders to reach Unit Soldiers and Family Members that are geographically dispersed. eAFMS also allows Unit staff members to broadcast messages from any computer to their Unit by phone calls, emails, text messages (SMS), and pager messages. **eAFMS delivers the messages to multiple devices simultaneously in real time.**

eArmy Family Messaging System serves the Commanders, Message Admins, Soldiers, and their Family Members within a Unit. There are currently over 4,500 Unit-specific sites that have been created for Army FRG. In 2015, more than 1,100 messages were sent reaching more than 100,000 people.

Customer Impact

Commanders

- ★ Control information distributed within Unit
- ★ Communicate directly with Family Members

Members

Soldiers

- ★ Invite Family members to join Army FRG System to receive Unit updates

Message Admins

- ★ Staff members that work with Commander to dispense information
- ★ Better organize FRG
- ★ Increase FRG participation

Family Members

- ★ Stay in touch with Soldiers during deployment
- ★ Stayed informed before, during and after deployment

Features

- ★ Upload all Recipients at once across hierarchy levels
- ★ Schedule messages for future/repeat delivery
- ★ Detect and leave messages on answering machines
- ★ Create Groups of Recipients for simplified message delivery
- ★ Automatically translate messages into multiple languages
- ★ Two-way messaging to allow feedback from Recipients

Provided by Army OneSource



For more information about the eArmy Family Messaging System or Army FRG, please contact the Army FRG Support Group at:

<http://www.armyfrg.org/contact>

